

Venues where we provide contact:

Huddersfield:

Brian Jackson House
New North Parade
Huddersfield
HD1 5JP

Doncaster:

Central Family Hub
7 Welcome Way
Doncaster
DN1 3QS



IF YOU WOULD LIKE TO FIND OUT ABOUT SUPPORT AVAILABLE FOR SEPARATED FAMILIES AT YORKSHIRE CHILDREN'S CENTRE, CALL, EMAIL OR VISIT OUR WEBSITE

Call **0300 800 0074**, email:
children-familyservices@yccuk.org.uk
Or visit: **yorkshirechildrenscentre.org.uk**

yorkshirechildrenscentre.org.uk/our-services/support-for-children/contact/



Access to centre Policies and Procedures

A full copy of the Yorkshire Children's Centre's policies and procedures are available for you to read and review within all our Contact Centre locations.

Disclosure of Information

Yorkshire Children's Centre respects the individuals rights of confidentiality of all personal and family details, and none of this information will be divulged without your consent. Exceptions – (information Sharing) to prevent significant harm arising to children and young people or serious harm to adults, including through the prevention, detection and persecution of serious crime.

Equal Opportunities and Diversity

Yorkshire Children's Centre aims to offer a equal service, regardless of race, skin colour, ethnic origin, cultural beliefs, nationality, gender, age disability, sexual orientation or religion, and to anyone who is disadvantaged by conditions or requirements which can not be shown as justifiable.

Our Privacy Policy is available to view at www.yorkshirechildrenscentre.org.uk/privacy



Yorkshire
Children's Centre

IMPROVING LIVES; INSPIRING CHANGE



Part of National Children's Centre.
Registered Charity: 288125

Brian Jackson House, New North Parade,
Huddersfield HD1 5JP

YorkshireChildrensCentre.org.uk

[@YorkshireCC](https://www.facebook.com/YorkshireChildrensCentre) [Yorkshire Children's Centre](https://www.facebook.com/YorkshireChildrensCentre)



YORKSHIRE CHILD CONTACT CENTRES

PROVIDING A SAFE, SECURE
AND POSITIVE ENVIRONMENT
FOR FAMILY CONTACT.

Specialist
family
services

Updated January 2022

What is Contact?

Contact is the time a child, or children, spend with a parent who no longer lives with them. Sometimes Contact involves Grandparents or other family members. A Centre such as ours can arrange Contact in a safe and secure environment.

All our Child Contact Centre's are child centred environments with a range of resources for children and young people of all ages to enable contact to be a positive experience. Contact is not just about allotting time between children and their family members. We believe it is more helpful to think of Contact as 'time for children' with an emphasis on the quality of that time. Your focus should be on meeting your children's needs as best you can to ensure their time with you is of value to them.

Child Contact Centres can help when there are safety considerations, or to help trust and reliability to develop between parents and carers. We can help when parents or carers need time to agree alternative plans or relationships need some time and support to develop.

What is Supervised/ Assisted Contact?

Where there are concerns as to the safety of children and or adults, we supervise the Contact to ensure everybody is safe. Families are supervised on a one to one basis in Supervised Contact. There may be two families in Assisted Contact sessions. Children are accompanied by a

member of staff at all times to ensure their safety. We provide detailed observations of Contact and these are shared with CAFCASS and the Court. During and after Contact sessions staff will offer support and guidance to parents to enable contact to be a positive experience for the child(ren).

Other types of Contact

We understand that parents need to feel that their child(ren) will be safe when considering whether Contact can progress. We offer a range of services to promote contact and also offer:

• Supported Contact

This is available following a period of supervised or assisted contact. There may be up to three families in a session at any one time. The sessions are supported by a member of staff and often volunteers. No written observations are provided.

• Handovers

When unsupervised contact is appropriate but parents do not wish to meet.

• Letterbox

We can assist indirect contact by sending on letters, cards and gifts. The addresses of both parents remain confidential

Where are our Child Contact Centres?

Yorkshire Children's Centre currently provides Child Contact services in Huddersfield, Doncaster and Barnsley.



Yorkshire Children's Centre

Yorkshire Children's Centre is based in Huddersfield, at Brian Jackson House. We are accredited by the National Association of Child Contact Centres nacc.org.uk. We work with the courts and a number of agencies to support children and families and have been awarded the HSSF Mark for Help and Support for Separated Families.

Days/Times

We operate our services:

Huddersfield:

████████████████████ Saturday.

Doncaster:

████████████████████ Saturday.

Referrals

Referrals for Child Contact Services can be made by various agencies including CAFCASS Family Court Advisers, Social Workers, Solicitors, or Mediators. We also accept referrals from parents who do not have legal representation.

Parents are required to attend a pre visit interview before contact sessions take place. This is to introduce parents/carers to the centre, ask any questions they may have and a discussion takes place around ground rules of the contact centre and each parent/carer is required to adhere to these when attending the centre.

Further information

If you would like to find out more information call:

0300 800 0074

or email:

children-familyservices@yccuk.org.uk

Calls are charged at a local rate and are inclusive in any minute allowance with a mobile contract.

Or visit:

yorkshirechildrenscentre.org.uk/our-services/support-for-children/contact/



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